

Linde Material Handling (Ireland) Limited is dedicated to the pursuit of Quality and Excellence in meeting our customers' expectations and needs, with the best and most comprehensive product range and service capability.

We will supply products and services together with expert product and application advice, technical support and financial options which fully conform to customers' order, specifications and needs. We will ensure that our Quality Management System meets the requirements of ISO 9001 by constantly monitoring the effectiveness through management reviews.

Our quality objectives are:

- Customer satisfaction through the fulfilment of our customers' requirements, specifications and needs.
- To supply and maintain quality products and services
- To provide the right resources and right people to ensure an effective and efficient operation.

These objectives are in line with our company objectives and strategy. These are continually monitored and measured throughout the company to ensure that improvements, where identified, are acted upon to enhance long term business performance and profitability.

We see the quality of product and service as an integral part of our business requirements.

The implementation of the Quality Management Principles are mandatory throughout the business and these are maintained by regular training and keeping staff informed of any updates. The Success of this is only achieved with the participation and commitment of everyone at Linde Material Handling (Ireland) Limited. Each employee will receive full support to ensure that company requirements are understood, implemented and are maintained throughout the company.

Signature



Paul Delaney

Title:

QHSE Manager

Date:

January 18th 2024